

USEFUL INFORMATION

Services:

Swimming pool, children's pool and playground, BBQ area, reception desk, an equipped garden for relaxing and sunbathing, free shared laundry facilities, free Wi-Fi, car park. Bike rental 500 m from the residence. Pets allowed on request and for a fee (not inpool area).

Apartments:

All apartments are equipped with safe, telephone, satellite TV, heating. Different types of apartments are available, depending on the number of guests specified in the booking.

BILO: 1-bedroom apartment consisting of sitting room with a double sofa bed, kitchenette, one double bedroom, bathroom with shower and WC (approx. 43 sqm).

Bilo Basic (for 1-2 or 3 people) ca. 38 sqm.: attic with air conditioning. Without balcony or terrace.

Bilo Classic (for 1-2-3 or 4 people): attic with air conditioning. Without balcony or terrace.

Bilo Comfort (for 1-2-3 or 4 people): with garden or courtyard view. Without balcony or terrace. Extra bed on request (extra charge).

Bilo Plus (for 1-2-3 or 4 people): with terrace and/or garden. **TRILO**: 2-bedroom apartment consisting of sitting room with double sofa bed and kitchenette, 1 double bedroom, 1 twin bedded room, 2 bathrooms with shower and WC (approx. 57 sqm).

Trilo Comfort (for 1-2-3-4-5 or 6 people): without balcony or terrace.

Trilo Plus (for 1-2-3-4-5 or 6 people): with terrace. Some apartments are on two floors.

Check-In and Check-Out:

Key holder: Residence La Filanda

I - 37010 COSTERMANO sul Garda (VR) - Via Tavernole, 16

Arrival time: from 4 to 7 pm. Departure time: until 10 am.

Any arrival times different from the ones above, must be communicated to the reception, calling +39 045 7200977 one day before arrival in order to organize the check in and the key delivery.

The amount includes:

- Cost of utilities
- First set of bed linen and bath towels (delivered upon check in).
- · Pool towel and table linen.
- Final cleaning. The kitchen corner must be cleaned by the guest.
- Air conditioning
- Wi-Fi
- 1 parking space per apartment
- VAT

The amount does NOT include:

- Bed linen and towel change as follows:
 - Single bed linen set + towel set + pool towel: € 17,00 per person
 - Single bed linen set + towel set: € 14,00 per person
 - Single bed linen set: (2 bed linens + 1 pillowcase): € 9,50 per set
 - Towel set + pool towel: € 12,00 per set
 - Towel set (1 bath towel + 1 hand towel): € 9,50 per set
- Baby cot/high chair up to 3 years € 5,00 (per day/per piece)
- Pets allowed (on request): extra cleaning and sanitation fee of € 30 per stay, payable locally
- Extra cleaning during the stay: on request with an extra charge of € 50,00 to be paid on site.
- Refundable deposit: € 100,00
- City tax, tips, extra charges and anything not specified in "the amount includes"

